



# City of Kingman

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## MEMORANDUM

DATE: October 10, 2021

TO: Kingman 911 Communications Center Team

CC: Fire Chief, Jake Rhoades  
Human Resource & Risk Management Director, Krista Toschlog  
Public Affairs Coordinator, Coleen Haines

FROM: Communications Center Manager, Deann MacLeod

SUBJECT: Annual Statistical Summary of Complaints and Internal Affairs Investigations

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Annual Statistical Summaries pertaining to complaints and internal affairs investigations are considered open source documents and may be made available to the public or agency employees through several methods. Dissemination options of statistical summaries may be paper information sheets, electronic publication on the agency website, or as a response to an email or hardcopy request.

This Annual Statistical Summary is for the period beginning October 1, 2020 and ending September 30, 2021. During this time, the Kingman 911 Communications Center had no internal affairs investigations and investigated 31 complaints.

The summary of these investigations is as follows:

Exonerated	0	0%
Not Sustained	0	0%
Policy Failure	7	23%
Sustained	5	16%
Unfounded	19	61%